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NETAPP QUARTERLY WEBCAST SEPTEMBER 15, 2015

Chat Questions

WITH SECURITY BEING A MAJOR CONCERN IN THE INDUSTRY, HOW DOES THE NETAPP DATA FABRIC ENSURE MY DATA IS SECURE FROM ALL THE THREATS OUT THERE TODAY?

One of the anchor tenets of the Data Fabric is choice of cloud deployment – on-premises, near the cloud and on the cloud options. So fundamentally, enterprises are first able to select the deployment model that best fits the security, regulatory and privacy requirements. Next the NetApp data management portfolio offers several data security capabilities that further reduce the risk of inappropriate disclosure. These capabilities include data encryption, key management, tenant isolation, role-based access controls, audit logs, protocol security, anti-virus scanning and independent security certifications. For additional security, NetApp partners with leading security companies to provide additional security capabilities.

IF AN EXAM IS FLAGGED FOR A SECURITY VIOLATION AND THE EXAM RESULTS ARE INVALIDATED, IS THE NEXT ATTEMPT FREE?

No, if an exam is invalidated, it is as if you failed the exam. You would need to wait 30 days to retake the exam and pay for your retake. Exams are invalidated because statistical analysis has identified that there was a violation of the NetApp Exam Security policy (review NetApp Exam Security policy and candidate agreement [here](#)) and the candidate does not truly understand the content as tested by the exam.

I WOULD LIKE TO TAKE NS0-157 EXAM BUT IT RECENTLY CHANGED FROM NS0-156. WHAT DO YOU SUGGEST TO PREPARE FOR THE EXAM? I HAVE ATTENDED NETAPP TRAINING FOR C-MODE. A TRAINING DOCUMENT FOR THE EXAM WILL HELP.

On the <http://www.netapp.com/us/services-support/university/certification/nca/nca-prepare.aspx> page, we detail the recommended courses as well as a practice exam to help prepare for the NS0-157. If you have more specific questions, feel free to email ncp@netapp.com.

I AM CURRENTLY STUDYING FOR THE NCDA EXAM ON CDOT 8.3 AND I NOTE THAT SOME OF THE INFORMATION IN THE COURSE BOOK IS INCORRECT. WILL THIS COURSE INFORMATION BE CORRECTED AND WILL THIS IMPACT THE QUESTIONS ON THE EXAM?

We are aware of the errors in the cDOT Administration course and have communicated them to our development team to update the content. Regarding the exam, we work with Subject Matter Experts in developing the certification exams. While I cannot comment about a specific exam item, we work hard to ensure that the exam items are accurate. Additionally, we regularly review our exams to ensure that they are performing correctly and make any corrections that are necessary. We recently completed a review of the NS0-157 NetApp Certified Data Administrator, Clustered Data ONTAP exam and found no errors that would suggest that the course errors were impacting test takers.

I HAVE TAKEN NETAPP TRAINING AND FOUND THAT THE TRAINING ALONE WAS NOT ENOUGH TO PREPARE ME FOR THE ASSOCIATED EXAM.

All Professional and Specialist level exams are targeted to working technology professionals, not just for someone who has only taken a course. We recommend reviewing the documentation related to the products as well as experience working with the product/technology in the field. Please review the exam preparation information posted at www.netapp.com/certification for the specific recommendations.

AM I ABLE TO CHALLENGE NETAPP CERTIFICATION EXAMS WITHOUT HAVING TO ATTEND NETAPP TRAINING?

While NetApp strongly recommends taking our training, it is not required to take the training before taking the exam.

IS IT MANDATORY TO ATTEND ONTAP 8.3 PARTNER SE SPECIALIST COURSES TO UPGRADE FROM VERSION 8.2 TO 8.3?

If you have already completed the Clustered Data ONTAP 8.2 Partner SE Specialist program, which means you have attended Clustered Data ONTAP Administration in the past, the requirements to reach Clustered Data ONTAP 8.3 Partner SE Specialist are 3 web-based training courses and 3 self-paced labs. You do not have to attend instructor-led training. If you have not previously attended Clustered Data ONTAP Administration, you will need to do so, along with Data ONTAP Data Protection Administration, in order to complete the Clustered Data ONTAP 8.3 Partner SE Specialist competency program. Your NetApp Certified Data Administrator, Clustered Data ONTAP (NCDA cDOT) credential is valid for the normal 27-month life of the certification. You do not need to retake the NCDA exam in order to upgrade your Specialist status from 8.2 to 8.3 unless your certification expires.

WHAT CONTENT IS AVAILABLE FOR NETAPP CERTIFICATION PREPARATION AT INSIGHT2015?

On <http://www.netapp.com/certification>, we list recommended courses to prepare for exams, along with reference documents used to write the exam content. Additionally, our newer exams all have a Practice Exam available to assist in preparation.

DO NETAPP PARTNERS AND THEIR PERSONNEL REQUIRE INVITATIONS TO ATTEND INSIGHT?

All NetApp Partners are invited to attend Insight. Some personnel might be invited by their NetApp partner manager. Please check with your NetApp contact/TPM.

DOES "NETAPP CERTIFIED" MEAN PASSING THE NCDA AND/OR THE NCIE?

We have many certification exams that mean "NetApp certified". Passing the NCDA exam will mean that you are NCDA certified. Passing the NCIE exam alone may not mean that you're NetApp Certified as most of the NCIE certifications require having the NCDA certification as well. Visit <http://www.netapp.com/certification> for specific information.

WILL THERE BE ANY INFO AVAILABLE ON THE NEW EXAM FOR CUSTOMERS AND NOT JUST EMPLOYEES AND PARTNERS PRIOR TO INSIGHT?

All information about all of our exams, including new exams/certifications is posted on www.netapp.com/certification.

IS THERE EXAM PREPARATION MATERIAL FOR THE FLEXPOD CERTIFICATIONS?

All preparation information related to FlexPod certifications are located here: <http://www.netapp.com/us/services-support/university/certification/flexpod/flexpod-prepare.aspx>.

IS THERE ANY BENEFIT TO RECERTIFYING PRIOR TO THE 27 MONTH EXPIRATION (OR DO YOU HAVE TO RETAKE THE SAME CERTIFICATION TEST)?

If you recertify your NCIE prior to your certification expiring you do not have to retake the NCDA. And there is no interruption in your certified status and access to benefits. NetApp generally renews the content in an exam or replaces it within a two-year period.

CAN CUSTOMERS TAKE CERTIFICATION EXAMS AND BECOME NETAPP CERTIFIED?

Yes, customers can earn NetApp certification. All of our certification exams are available at Pearson VUE: www.pearsonvue.com/netapp.

ARE THERE ANY PLANS TO CREATE A "DATA FABRIC" CERTIFICATION?

Currently, we have not formulated a "data fabric" certification. Our certifications are role based. So we would integrate data fabric into a certification based on the knowledge/skills that a particular job role might require.

ARE DIGITAL BADGES AVAILABLE TO CURRENTLY NETAPP CERTIFIED PROFESSIONALS?

Digital badges will be available to all NetApp certified individuals via your CertCenter (www.netapp.com/certcenter) account in October. We will also be presenting how to leverage digital badges at Insight. Additionally, we will communicate this information to all NetApp certified individuals once the digital badges become available.

WHAT IS THE ADVANTAGE OF USING A DIGITAL BADGE?

Digital badges increase the value of your NetApp certification by providing greater security along with the ease of certification verification. By adding a digital badge to your email signature or social media profile, it provides a one-click method that others can use to verify that you are NetApp certified and have demonstrated that you have the skills and abilities to work with NetApp products and technologies. Those who claim to be NetApp certified but are not will not be able to "prove" it via a digital badge.

WHAT HAPPENED TO THE NCIE-BR CERTIFICATION?

The NCIE-BR certification was renamed to the NCIE Data Protection certification in May 2015. If your NCIE-BR was current as of May 15, 2015, then you should see the change in your CertCenter (www.netapp.com/certcenter) profile. Please contact ncp@netapp.com if you have any questions related to this.

WILL THE PASSING THE NCIE SAN CDOT RENEW ANY PREVIOUS NCDA CDOT (NS0-157 OR NS0-156)?

As long as your NCDA cDOT is active when you pass the NCIE SAN cDOT, then the NCDA cDOT will be renewed to the same expiration date as the NCIE SAN cDOT.

ARE CERTIFICATIONS ONLY AVAILABLE FOR TECHNICAL ENGINEERS?

NetApp certifications are available to anyone who would like to earn one, including customers, engineers, partners, students or anyone else who would like to earn a NetApp certification.

WILL THE EXAMS BE UPDATED FOR 8.3.1 W/ SVM-DR?

Currently, there are no plans to update the exams from 8.3 to 8.3.1 w/SVM-DR. The current exams are still relevant to the newest release of cDOT.

ARE THERE ANY PLANS TO ADD A CERTIFICATION PROGRAM FOR ALTAVAULT?

Currently, there are no plans to create a certification for AltaVault.

ARE THERE ANY UPDATES OR CHANGES FOR NATSP?

Updated content for the NetApp Accredited Technical Sales Professional (NATSP) program is being released in phases across geographies. Americas and EMEA will have the new materials within the next month. As always, the exam is the only required component to satisfy partner program requirements. The updated instructor-led training, Introduction to NetApp Products and Solutions for Technical Sales (formerly Designing NetApp Solutions), is the best way to prepare for the accreditation.

HOW CAN I POST MY CERTIFICATIONS IN LINKEDIN?

The details for posting your certification to LinkedIn are posted here:

http://netappsupport.custhelp.com/app/answers/detail/a_id/442/kw/linkedin/session/L3RpbWUvMTQ0MjUyMDk1Ny9zaWQvKkJs3dKd20%3D.

IS IT POSSIBLE TO GET A VOUCHER TO PARTICIPATE IN INSIGHT 2015?

NetApp University does not provide vouchers for Insight attendance. If you are a partner, please speak with your NetApp partner manager about this.